

1. AIM

This procedure provides guidance for the execution of the CECWA School Fees Directive.

Sources of Authority				
CECWA Policy	School Fees Directives			
Executive Directive	School Fees Executive Directive			

2. SCOPE

• This guideline applies to the Principal, Aranmore Catholic Primary School, in the setting, communication and collection of school fees.

3. PROCEDURE

Fee Communication

- 1. School fees must be announced to the school community before the end of the previous school year.
- 2. Fees and all discounts, including CECWA's Health Care Card Discount Scheme, must be clearly advertised and easily accessible. This includes fee brochures, school websites and newsletters.
- 3. The principal must update the school community with any changes to school fees to reflect:
 - a. any changes arising from changes to this Directive;
 - b. any legislative changes, and;
 - c. any community socio-economic considerations
- 4. On the application for admission, parents and/or guardians will be provided with the school's fee schedule.
- Acknowledgment of the fee collection procedures shall be on the application for Enrolment form which shall be signed by the parents. In the case of a sole custodial parent, one signature will suffice.
- 6. The following information must be available to parents relating to the school's fee procedures:
 - a. a recognition of the Church's preferential option for the poor and disadvantaged;
 - b. details of school fees as well as information relating to the discounts and fee concessions defined in this Directive; a timeline for the payment of accounts;
 - c. a process for negotiating the method of payment and the provision of other special concessions;
 - d. debt collection procedures following non-payment, up to and including decision;
 - e. information regarding access to government assistance.
- 7. A full statement of fees payable for the year must be provided to each parent at the start of the school year and periodic statements (e.g. per term) should follow.

Fee Setting

- 1. CECWA will determine the maximum total School Fee increase and communicate this to each school on an annual basis.
- 2. Increases to total School Fees shall not exceed the maximum increase set by CECWA.
- 3. Schools wishing to exceed the maximum increase in School Fees must obtain the prior written approval of the Executive Director of Catholic Education.
- 4. <u>Application fees</u> shall not exceed the greater of \$55.00 or 1% of the school annual tuition fee. Application fees are non-refundable and are not mandatory.



- 5. Enrolment deposits shall not exceed 25% of the annual tuition fee and shall be refunded off the parent's account in the first semester of the year of enrolment. Enrolment deposits for students who do not commence at the school are generally not refundable but can be refunded at the discretion of the principal.
- 6. Kindergarten tuition fees shall be charged as a proportion of the respective Year 1 tuition fee. The specific proportion shall be equal to the FTE of the Kindergarten program that the school runs.
- 7. Annual School Fees must be endorsed by the School Advisory Council during the budget process annually.

Fee Discounts

- 1. The following School Fee discounts and concessions may be offered by Catholic schools:
 - a. Family discount for siblings;
 - b. Multiple school family discount for siblings;
 - c. Health Care Card Tuition Fee discount:
 - d. Special concessions and other discounts.
- 2. The Principal may, from time to time, request financial information from parents to support applications for fee concessions or any other concessions.
- 3. Families with limited capacity to pay fees have the ability to request a fee concession. Requests for fee concessions shall be treated with dignity, fairness and compassion.

Family discount for siblings

- 1. Families with siblings enrolled in Kindergarten through to Year 12 in the same Catholic school are entitled to a family discount as determined by the principal.
- 2. CECWA recommends the following family discounts:

2nd Child enrolled	20% of that child's tuition fees		
3rd child enrolled	40% of that child's tuition fees		
4th child enrolled and beyond	100% of that child's tuition fees		

3. Parents who receive the Health Care Card Tuition Fee discount are eligible for family discounts for siblings.

Multiple school family discount for siblings

1. Consideration should be given to family fee discounts in situations where families have children enrolled in more than one Catholic school.



Health Care Card Tuition Fee Discount

- 1. The Health Care Card Discount Scheme provides an automatic fee concession for the holders of eligible means tested family concession cards. This discount applies across all year levels, from Kindergarten to Year 12.
- 2. The total discounted school fees for holders of eligible means tested family concession cards are set as follows:

Kindergarten	\$300 per student
Primary (PP-year 6)	\$300 per student
Secondary (Year 7-12)	\$1500 per student

- 3. These school fees shall be annually reviewed by the CECWA, based on changes to the eligibility income thresholds, and shall be communicated to schools during the budget process each year.
- 4. Family building levies shall be charged at the corresponding percentage of the Health Care Card school fee for the eldest sibling as follows.

Kindergarten	30% of the HCC fee	\$90 per family
Primary (PP-Year 6)	30% of the HCC fee	\$90 per family
Secondary (Year 7-12)	20% of the HCC fee	\$300 per family

- 5. Principals may add additional charges for holders of eligible means tested family concession cards. These may be levied on a user-pays basis and could include charges associated with VET courses, camps, music lessons and other activities where there are direct and additional costs associated with such activities.
- 6. Principals are encouraged to keep these costs to a minimum and assist those families who encounter difficulties in meeting these additional charges.
- 7. Full details of the Health Care Card Discount Scheme are available for schools in the <u>Health Care Card Tuition Fee Discount Scheme Supporting Guidelines.</u>

Special concessions and other discounts

- 1. The Principal may receive requests for special fee concessions and discounts from parents due to a variety of circumstances.
- 2. The Principal may determine an appropriate fee concession after considering the parent's financial capacity to pay, the school's financial position and the approved budget for special fee concessions.

Fee Collection

- 1. Under no circumstances can a child enrolled in a school be refused on-going enrolment because their parents have not paid fees.
- 2. Principals must ensure school's fee procedures for fee collection are consistent with the process within this directive.



- 3. Schools must facilitate multiple ways and frequencies for parents to pay e.g. debit card, credit card, direct debit or bank transfer; and weekly, monthly, per term or yearly.
- 4. The recovery of overdue fees must be approached pastorally and sensitively, particularly if this involves legal action.
- 5. Principals must keep comprehensive documentation of each attempt to resolve the problems of overdue fees.
- 6. The following actions should be taken when collecting overdue fees:
 - a. A written communication must be sent to the parents, bringing to their attention the overdue balance.
 - b. Should there be no response within 14 days, the school should contact the parent/s by phone to discuss the overdue fees and payment options.
 - c. If an arrangement to discuss the overdue fees cannot be made, or no action results after another 14 days, a formal registered letter from the Principal should be sent to remind parents of their financial obligations. This letter should include an invitation to discuss the matter with the school and a specified timeframe for a response. Refer to Letter 1: Fee Obligations in the Supporting Guidelines document.
 - d. Should there be no response or action within 14 days of the letter (*Letter 1: Fee Obligations*), the Principal must send a formal registered letter with a final notice. The letter should seek payment and outline the possible outcomes if payment is not received within the specified timeframe. This could include legal action. Refer to *Letter 2: Final Fee Notice* in the *Supporting Guidelines* document.
 - e. Should there be no response or action within 14 days of the letter (*Letter 2: Final Fee Notice*), the Principal may engage the services of a debt collection agency or a solicitor to recover overdue fees and any additional costs.
 - f. If the debt collection agent is not successful in contacting the parents or in establishing a debt repayment plan, the Principal may consider initiating court proceedings through a <u>General Procedure Claim</u> to obtain judgement. Refer to <u>How to Commence a General Procedure Claim</u>. Before this is done, the Principal shall inform in writing the Executive Director of CEWA.
 - g. Before any enforcement proceedings are taken, the Principal must obtain written approval from the Executive Director of CEWA. Refer to Enforcing a Judgement.

Authorised by	Jonnine Lamborne	Date: 18 November 2021		nber 2021
Effective Date:	1 January 2022	Next Review:		December 2022



Appendix 4A - Letter 1, Fee Obligations

The Principal

LETTER 1: Fee Obligations TO BE SENT BY REGISTERED POST Dear Parent/s (insert name/s here) Following our letter dated_ _____ regarding your account for school fees, our records show that your son's/daughter's/children's fees are currently overdue and that the amount of \$ is outstanding. If our information is correct, it would be greatly appreciated if you could attend to this matter by settling the account as soon as possible. I would like to remind you of your commitment to support Catholic education financially by paying fees when you enrolled your son/daughter/children. This is a necessary contribution to cover the costs of delivering their education. Should your family be experiencing financial difficulties, please make an appointment with to discuss the situation. A copy of the account is attached for your information and record. It would be appreciated if we could receive your response within 14 days of the date of this letter. If you have paid the account within the last few days, please disregard this letter. Yours sincerely,



Appendix 4B - Letter 2, Final Fee Notice

LETTER 2: Final Fee Notice
TO BE SENT BY REGISTERED POST
Dear Caregiver/s (insert name/s here)
We refer to our earlier correspondence dated regarding your account for school fees and note we have failed to receive your response. We advise that the account is well overdue and your immediate attention to this matter is required.
Fee concessions may be granted in cases of financial hardship or where other special circumstances exist. If this is the case, please contact me to arrange an interview to discuss this matter.
It would be appreciated if you could attend to this matter by (14 days of the date of the letter), following which the school may refer this matter to solicitors/debt collectors.
If you have paid the account within the last few days, please disregard this letter.
Yours sincerely, The Principal