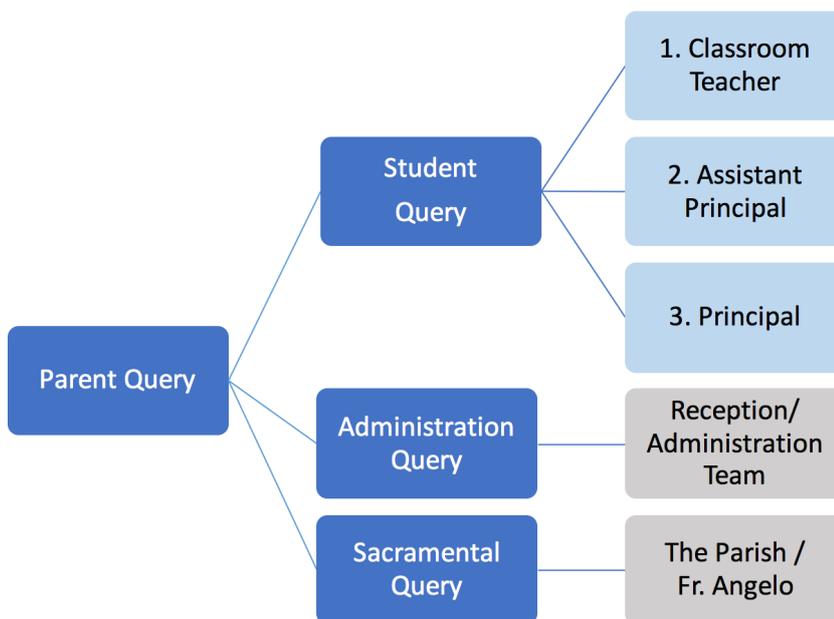




Parent Concerns

Parents are welcome to discuss concerns of any kind, at any time. It is more efficient, considerate and convenient to both parents and teachers if an appointment is made, so that full attention can be given to the issue at hand. Please direct all classroom queries to the classroom teacher first. You may wish to discuss further concerns with one of the Assistant Principals or the Principal. The correct way to handle an issue or concern is to deal directly with the school. Avoid speaking with other parents, the School Board, other teachers and other parents including P&F and Classroom Representatives, as these people can not solve the issue for you. In most instances, your query can be dealt with swiftly by speaking directly to the classroom teacher.



1. Teacher

In most instances, parent queries are resolved by speaking directly with the classroom teacher first.

2. Assistant Principal

If the outcome of the teacher meeting was not to your satisfaction, you may request a meeting with the Assistant Principal. They may include the teacher in this meeting. A second follow up meeting may be scheduled at the conclusion of this meeting.

3. Principal

If you have exhausted all other means and are still not satisfied with the outcomes of the previous Assistant Principal meetings, schedule a meeting with the Principal via reception.

Administration Queries

Queries regarding school fees, enrolment procedures, uniforms, code of conduct, newsletter, school hours and operations, parking issues etc. are to be directed to reception and the administration team will handle your queries

Sacramental Queries

Queries regarding the sacramental program such as Holy Eucharist, Reconciliation and Confirmation go directly to the Parish. The sacramental programme is parish based, family focused and school supported.

Student Queries

Queries regarding academic or social-emotional development go directly to the classroom teacher. This includes items such as; playground queries, homework, classroom protocols, class achievements, behaviour and school reports etc.

At Aranmore Catholic Primary School parents work in partnership with the school and all decisions are made with the best intentions and in the best interest of all children.



Parent Concerns

TIPS FOR PARENTS

- Make an effort to understand what the school is trying to do. Express your support for its aims and the values it expresses
- If possible, participate on committees and in discussion groups that consider educational issues and work with the school staff
- See the school as your school. Encourage your children to see it in the same way.
- Offer constructive criticism and suggestions and direct your information to the right people
- Go to school activities - open days, plays, concerts, picnics, sporting functions, and celebrations. Take a friend.
- Welcome new parents. Help them feel that they belong. Build their confidence in the school
- Encourage your children to cooperate fully, to join in all school activities and to take a pride in the buildings, the grounds and the school community as a whole
- Let the Principal and the teachers know that you support them, even if sometimes you have to be a friendly critic or a critical friend. (from Barry Dwyer - Parents, Teachers, Partners)

When dealing with an issue or concern regarding your child's schooling it is important to note:

- We pride ourselves on our community feel and strong relationships with parents. From time to time issues will occur, we need you to work calmly and rationally with us to come to a resolution together
- Matters will remain strictly confidential and all parties involved will work with respect for one another, focusing their energies on solutions.
- Remain calm and objective. Determine whether this adverse situation can be a learning experience for your child. Can they work this problem out for themselves?
- Avoid sending lengthy emails. As a general rule of thumb, if what you need to say extends longer than a paragraph, it deserves the attention of a face-to-face discussion. Please schedule an appointment with the teacher.
- Teacher Assistants are not at liberty to discuss school matters with parents. Please do not approach them for information
- Avoid approaching the teacher first thing in the morning and expecting an appointment on the spot
- The use of social media, including innuendo, to air grievances pertaining to our school, school community and any of its members is not acceptable. This behaviour is considered not within our Catholic beliefs, traditions and ethos
- When you accept the offer to enrol your child at Aranmore Catholic Primary School, you agree to support and trust the staff who are employed by the school and agree to abide by the policies that exist within it